

# Flagstaff Housing Resources



## Emergency Housing Services

If you are experiencing homelessness, contact the **Front Door Program** from 9:00 am-3:00 pm, Monday-Friday at:

- **Flagstaff Shelter Services**  
4185 E Huntington Ave  
(928) 225-2533 ex 307
- **Catholic Charities Community Services** 2101 N 4th St  
(928) 774-9125 ex 53007

Outside of these hours, go directly to Flagstaff Shelter Services. The Front Door refers families and individuals to the Flagstaff Housing Authority for Stability Vouchers. More information at [frontdoorofcoconino.org](http://frontdoorofcoconino.org).

## Emergency Rent & Utility Assistance

If you need immediate support paying rent or utilities, contact:

- **Coconino County Community Services**, 2625 N King St,  
(928) 679-7453
- **St. Vincent de Paul Help Line**,  
(928) 774-6511, call back instead of leaving a voicemail
- **The Salvation Army of Flagstaff**,  
507 N Humphreys St,  
(928) 774-1403

## Other Emergency Services

- **Mobile Home Relocation Fund** for displaced mobile home residents, [Arizona Mobile Home Landlord & Tenant Act Information and Relocation Fund | Arizona Department of Housing \(az.gov\)](http://Arizona Mobile Home Landlord & Tenant Act Information and Relocation Fund | Arizona Department of Housing (az.gov))  
(602) 771-1000.

## Housing Choice Voucher Programs

Families with a voucher typically pay 30% of income in rent and the voucher covers the remaining amount. Voucher programs administered by the City of Flagstaff are detailed below.

### Flagstaff Housing Choice Voucher-Section 8

The waiting list for Flagstaff Housing Choice Vouchers has been open as of September 1, 2021. The waiting list is sorted by **Residency Preference**, without which you may never receive a voucher. More information available at [flagstaff.az.gov/2347](http://flagstaff.az.gov/2347). Applications are online at [app.havenconnect.com/properties](http://app.havenconnect.com/properties).

### Veterans Affairs Supportive Housing

The Veteran's Administration offers case management to veterans who are homeless or at risk of homelessness. Vouchers are available by referral only. In Flagstaff, call Megan Studer, (928) 499-0284 or (800) 949-1005 ex 5692.

### Stability Vouchers

Stability Vouchers are by referral from **The Front Door Program**; contact them to be considered (contact info to the left). Stability Vouchers serve families:

- Experiencing/risking homelessness;
- Fleeing/attempting to flee domestic violence, sexual assault, stalking or human trafficking
- Were recently homeless/have high risk of housing instability.

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## Affordable Rental Options

### Low-Income Public Housing

Public housing rent is based off of household income. Apply for public housing at [app.havenconnect.com/properties](http://app.havenconnect.com/properties), get more information at [flagstaff.az.gov/2342](http://flagstaff.az.gov/2342), or visit us at 3481 N Fanning Drive.

**Siler Homes (East)** 2—5 BR and **Brannen Homes (West)** 1—4 BR are Low-Income Public Housing programs. The waiting lists are sorted by:

- **Residency:** Flagstaff residents or those employed in Flagstaff 20+ hours per week. Without residency, you may never be housed.
- **Elderly/Disabled:** The one-bedroom list sorts seniors/those with disabilities ahead of others.

**Applicants are reviewed for:**

- Income of 80% AMI or less,
- Criminal screening for adults
- Relevant credit checks.

### Clark Homes

Clark Homes offers rental units where rent is based off of income. Apply online at [app.havenconnect.com/properties](http://app.havenconnect.com/properties) or come to the office at 980 N Thorpe Rd in Flagstaff. Computer usage/ assistance is available M—F: 9 AM to 12 PM and 1 PM to 4 PM. Learn more at [flagstaff.az.gov/2375](http://flagstaff.az.gov/2375).

The Clark Homes list is sorted by:

- Income must be 50% AMI or less,
- Criminal screening for adults
- Relevant credit checks.

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## Home Ownership Services

Details and applications for these programs are at [flagstaff.az.gov/4376](http://flagstaff.az.gov/4376) and with Housing Solutions of Northern Arizona at [housingnaz.org/pre-purchase-assistance](http://housingnaz.org/pre-purchase-assistance).

### Community Housing Assistance Program

The Community Housing Assistance Program is a down payment and closing cost assistance initiative that provides up to \$40,000 in eight-to-one matching funds to households that do not have sufficient cash to purchase a home within Flagstaff city limits, but are otherwise mortgage eligible.

### Employer Assisted Housing

The City of Flagstaff provides up to \$20,000 per household in one-to-one matching funds to eligible City of Flagstaff employees per household for down payment and/or closing costs.

### Community Land Trust

The City's Affordable Ownership Programs allow low to moderate income households to access homeownership through a shared equity model. In exchange for an affordable purchase price, homeowners agree to limit their equity so that the next qualified buyer can benefit from an affordable sales price. This agreement is secured through either a ground lease between the City and the homeowner or a deed restriction placed onto the unit.

## What is Area Median Income (AMI)?

Area Median Income are values provided by the Department of Housing and Urban Development (HUD) to identify target populations. Households can earn no more than the program's listed AMI for their family size. For example, a family of four cannot earn more than \$49,950 to qualify for Section 8.

### 2024 AMI Limits for Flagstaff, AZ

Household Size	50%	60%	80%	100%	125%
1	\$35,000	\$42,000	\$55,950	\$76,020	\$95,025
2	\$40,000	\$48,000	\$63,950	\$86,880	\$108,600
3	\$45,000	\$54,000	\$71,950	\$97,740	\$122,175
4	\$49,950	\$59,940	\$79,900	\$108,600	\$135,750
5	\$53,950	\$64,740	\$86,300	\$117,288	\$146,610
6	\$57,950	\$69,540	\$92,700	\$125,976	\$157,470
7	\$61,950	\$74,340	\$99,100	\$134,664	\$168,330
8	\$65,950	\$79,140	\$105,500	\$143,352	\$179,190
Relevant Programs	Section 8, Clark Homes	Affordable Rentals	Public Housing, Affordable Rentals	Community Housing Assistance	Community Housing Assistance

3481 N Fanning Dr, Flagstaff, AZ 86004 | (928) 213-2730 | [housing@flagstaffaz.gov](mailto:housing@flagstaffaz.gov) | [flagstaff.az.gov/4372](http://flagstaff.az.gov/4372)  
Hours: Monday-Thursday 8:00 am-4:30 pm | Friday 8:00 am-12:00 pm

## Voucher Programs Continued

### Mainstream Vouchers

Mainstream Vouchers are issued from the same waiting list as Section 8 HCV and serve families with a member with a disability who is age 18-61. Updates will be posted at [flagstaff.az.gov/2347](http://flagstaff.az.gov/2347).

### SRO Moderate Rehabilitation

This program offers homes for homeless individuals with serious mental health illness. Available by referral only. To learn more, contact The Guidance Center at (928) 527-1899.

### Foster Youth to Independence Vouchers

Foster Youth to Independence Vouchers serve those age 18-24 who are leaving or have left the foster care system within 90 days. Participants are referred to the Flagstaff Housing Authority by the Department of Child Safety (AZ DCS) with an online application at [dcs.az.gov/housing-voucher](http://dcs.az.gov/housing-voucher).



## Affordable Rentals Continued

- **One Bedroom Requirement:** One-bedroom homes are available only to households with someone who has a disability or is 62+ years old.

Assistance can be provided at the Clark Homes Main Office or (928)779-1247. Applicants can also email [support@havenconnect.com](mailto:support@havenconnect.com) with any technical issues.

## Homesharing

A homeshare program or platform helps match homeowners with home seekers based on the desired criteria outlined by each party. While Flagstaff does not have a homesharing program in place, there are homesharing platforms available to those interested in such an arrangement. Homesharing/roommate-finding platforms have been listed as an alternate option to standard housing models. Info at [flagstaff.az.gov/4916](http://flagstaff.az.gov/4916).

## Affordable Rentals

These properties offer some affordable rental units. Contact them directly for availability or see [flagstaff.az.gov/4374](http://flagstaff.az.gov/4374).

*The following properties serves families earning 60% AMI and below:*

- **Flagstaff Senior Meadows**, seniors, 1351 N Pine Cliff Dr, (928) 527-6998
- **Cedar Crest Apartments**, 2251 N. Izabel St, (928) 773-1699
- **High Country Estates**, 250 W High Country Trail, (928)213-0600
- **Oakwood Village Apartments**, 3770 S Yaqui Dr, (928) 773-8500
- **Pinehurst Apartments**, 1001 N 4th St, (928) 527-8600
- **Timber Trails Apartments**, 200 W High Country Trail, (928)556-0500
- **Village at Lake Mary**, 60 E Anita Ave, (928) 779-0744
- **Starpoint Apartments**, 1576 N Ft Valley Rd, (928)286-3730

*The following properties serves families earning 80% AMI and below:*

- **Ridge at Clear Creek**, 997 E Pine Knoll Dr, (928) 774-0223
- **Elevation Apartments**, 5000 N. Mall Way, (928) 526-0599
- **Trailside Apartments**, 600 W University Heights Dr N, (928) 526-0599

## Directions to Apply for Housing Programs

- You can apply for any of our housing programs within Flagstaff at [app.havenconnect.com/properties](http://app.havenconnect.com/properties)
- The four (4) waiting lists that are offered by the Flagstaff Housing Authority are: **Flagstaff Housing West, Flagstaff Housing Choice Voucher List, Clark Homes, and East Flagstaff Housing.**
- Once you've selected a waiting list to apply for, Haven Connect will prompt you to create an account with either your phone number or email address. **Phone must be able to receive text messages.** Make sure that you have access to either the email address or phone number that you use because you will need to verify your account through either an email or text message.
- After you successfully submit your application, click on the option to apply for more programs to go back to the main menu.
- You can log into your Haven Connect account by visiting: [app.havenconnect.com/login](http://app.havenconnect.com/login)
- After you log in, your screen will display your current application(s). You can check the status and stage from this screen. Stage 'On Waitlist' means you haven't reached the top.
- You can update your info by clicking the button to the right of each application. Applications must be updated **individually.**
- It's recommended that you login into your Haven Connect account at least once per month to show recent activity and to make sure your information stays up to date.
- For technical support, email [support@havenconnect.com](mailto:support@havenconnect.com).

## **How to Log into your Haven Connect Account**

### **Cell Phone Log In (default):**

1. To log into your account, go to <https://app.havenconnect.com/login>.
2. Input your cell phone number into the text box labeled "Email or Cell Number" and click "Log In"
4. You'll receive a one-time login code via text message that you will need to enter in the text box labeled "Login Code"
5. Click "Verify & Log In"
6. You will be directed to the "My Applications" page where you will see your current application(s).
7. Click on "Update Info" to verify your email address, phone number, residence and mailing addresses, and income.
8. Before exiting, you must click the "Save & Update" button.
9. Log out by clicking "Logout" on the menu function in the top right-hand corner.

### **Email Log In:**

1. To log into your account, go to <https://app.havenconnect.com/login>.
2. Type your email address into the text box labeled "Email or Cell Number"
3. Type your password into the text box labeled "Password" (don't have a password? Go to the Forgot Password Instructions)
4. Click "Log In"
5. You will be directed to the "My Applications" page where you will see your current application(s).
6. Click on "Update Info" to verify your email address, phone number, residence and mailing addresses, and income.
7. Before logging out, you must click the "Save & Update" button.
8. Log out by clicking "Logout" on the menu function in the top right-hand corner.

### **Forgot Password Instructions:**

1. You'll need to reset your password if you do not have a password for the email log in.
2. Go to <https://app.havenconnect.com/reset-password> and type into your email address.
3. Click "Send Instructions"
4. Check your email. Haven Connect will have sent you an email with a link to reset your password. Subject line is "Reset Your Haven Connect Password"
5. Click on the link in the email and you will be directed to the website.
6. Type a new password into the text box labeled "New Password"
7. Click "Save and Log In"





# FLAGSTAFF'S RESOURCE GUIDE

front door

a pathway to end homelessness

## INDIVIDUAL INTAKE LOCATION

Flagstaff Shelter Services  
4185 East Huntington Drive  
Flagstaff, AZ 86004

## SERVICE TIMES

Monday - Friday 9am - 3pm

☎ 928-225-2533

FlagstaffFrontDoor.org



AGENCY	PHONE	SERVICES PROVIDED	WHEN?	FOR WHOM?
2-1-1 Arizona	211	2-1-1 Arizona operators will help individuals and families find resources that are available to them locally, throughout the state, and provide connections to critical services. Get help paying bills, finding food, and locating other resources near you.	24/7	Anyone
AARP Foundation Tax-Aide	928-919-9277	Free income tax preparation/e-filing by IRS-certified advanced tax counselors for all ages/income levels. Appointments recommended. Call or visit <a href="http://taxaideflagstaff.setmore.com">taxaideflagstaff.setmore.com</a> . Walk-ins permitted as time permits	Mon 8am-12pm (Montoya Senior Ctr); Thurs 4-7 pm (College America); Sat 12-4:30 pm (Downtown Library)	Anyone except farm or rental income
Alcoholics Anonymous	928-779-3569	Support for people who want to quit drinking or are affected by a friend or relative's drinking problem. <a href="http://www.simeetings.com/LA/AZ/NArizonaMtgs.html">http://www.simeetings.com/LA/AZ/NArizonaMtgs.html</a>	Call for schedule	Anyone
American Legion 204 W Birch Ave	928-774-7682	Jackets/Coats for kids (Fall & Winter only), blankets, trips to V.A. Clinic and Hospital.	10am-7pm	Veterans
American Red Cross 1750 Railroad Springs Blvd Ste. 1	928-779-5494	Emergency Services for individuals and families – burn outs, disasters, etc.	8am-5pm	Anyone in need
Anew Living P.O. Box 1931 Flagstaff, AZ 86002	928-440-5064	Affordable Transitional Housing for those that are homeless or threatened with eviction; Life Skills, Budgeting, Coping Skills, Job Interviewing Skills, Healthy Lifestyle, Computer Literacy, and Financial Literacy Classes on site	<a href="http://www.anewliving.org">www.anewliving.org</a>	Homeless Individuals & Families
Area Agency on Aging (NACOG) 323 N. San Francisco St. #200	877-521-3500	Medicare / Benefits Counseling; Resident Advocacy; Information and Referrals; Family Caregiver Support; Contracts with other social service agencies to coordinate meals, transportation; and in-home case management, care for seniors health and wellness.	8am-5pm	Seniors 60 yrs+ Adults with disabilities, and Family Caregivers
Arizona's Children Association 906 W University, #150	928-527-1000	Foster care recruitment/training; adoption; home assessments; courtesy supervision; independent living skills training and aftercare services for youth and young adults exiting foster care; family finding services for children and youth in foster care; supervised visitations and parent/caregiver skills training services (DCS referral only); birth to three community-based education classes; intensive support services for families and children referred by the behavioral health system; day respite services.	8am-5pm M-F	Families and children and youth; some by referral
Arizona Department of Veterans' Services 1016 West University Avenue, Suite 210	928-779-4166	Eligibility / Enrollment, Primary Care, Women's Health, Mental Health, Substance Use Treatment, Homeless Services, Telehealth, Home Based Primary Care, Veterans Justice Outreach and Audiology.	8am-3:30pm M-F	Veterans
Arizona Early Intervention Program	888-592-0140 or 602-532-9960, Spanish Speakers 602-635-9810	The Arizona Early Intervention Program (AzEIP) is Arizona's statewide interagency system of services and support for families of infants and toddlers, birth to three years of age, with disabilities or delays.	Anytime	Infants and toddlers with developmental delays, disabilities, or substance dependent from birth to three years of age.



AGENCY	PHONE	SERVICES PROVIDED	WHEN?	FOR WHOM?
<b>Big Brothers/Big Sisters of Flagstaff</b> 102 W. Hunt Ave.	928-774-0649	Mentoring for children (Girls from ages 6 to 15 and Boys from ages 7-18) Volunteering/Mentoring Opportunities	www.flagstaffbigs.org	Parents, Children, & Volunteers
<b>Boys and Girls Club of Flagstaff</b> 301 S. Paseo De Flag	928-266-0489	Afterschool Programs; Adult Mentors; High-Impact Youth Development, Homework Room Help; Minimal Annual/Weekly Fees; Call for details	www.bgclflag.org	Parents, Children, & Volunteers
<b>CASA of Coconino County</b> Juvenile Court 1001 E. Sawmill Rd.	928-226-5420	Court-Appointed Special Advocates (CASA) volunteers are appointed by a judge to speak up for abused and neglected children in court.	8am-5pm M-F	Coconino County children in foster care
<b>Catholic Charities Community Services</b> 2101 N. 4th St.	928-774-9125	Sack lunches; Homeless Outreach/ Case Management to Coconino County. Walk-In Hours on Mondays 1-5pm, Family and Individual Housing Applications, Foster Care/Adoption, Diapers, Clothing Vouchers, Referrals, and other help – Call agency for more information	8:30am-5pm M,T,Th,F 8:30am-4pm W	Anyone
<b>Catholic Charities PATH Program</b> 2101 N. 4th St.	928-774-9125	Homeless outreach program that provides referrals, daily living supplies and other services for individuals who have or think they may have a serious mental illness (SMI), and are homeless or threatened with homelessness.	8:30am-5pm M,T,Th,F 8:30am-4pm W	Homeless SMI and suspected SMI individuals
<b>Catholic Charities Veterans Services</b>	928-774-9125	Housing case management and short-term financial assistance to veteran households who are homeless or at risk of becoming homeless. Walk-ins 1-5 pm Mondays	8:30am-5pm M,T,Th,F 8:30am-4pm W	Veterans
<b>Cedar Closet/ Assistance League</b> 2919 N West Street	928-779-3029	Low cost clothing; free clothing available via agency referral. Proceeds go towards new school clothing for Flagstaff kids.	10am-4pm Tues – Sat	Anyone
<b>Child and Family Support Services</b> 1515 E. Cedar Ave. Ste D2	928-774-0775	Behavioral health services for children and families, including assessment, counseling, behavior support, outpatient substance abuse services and family support.	M-F 8am-5pm	Children and Families
<b>Coconino County Health and Human Services, Office of Community and Career Services</b> 2625 N King Street	928-679-7453	Rent, Move-in, and Utility Assistance, Appliance Repair and Replacement, Financial Empowerment Workshops and Coaching, Case Management, Senior Nutrition & Transport, Homecare Services, Housing Rehabilitation, Basic Business Empowerment training, Individual Development Accounts (match savings grants for business capitalization and post secondary education), and special needs programs: <i>please call for documentation needed.</i> Vocational training; on-the-job training; Summer youth jobs; career center with computers.	8am-5pm M-F	Coconino County Residents
<b>Coconino County Health and Human Services, Office of Health Services</b> 2625 N King St	928-679-7272	WIC (nutrition ed., vouchers), Healthy Families, Tobacco/ Chronic Disease and Injury Prevention, Oral Health Services (Dental Vouchers), Immunizations, Sexual Health Clinic, Vital Records, Enviro Health, Animal Mgmt. Opioid Crisis Response, Dental Services, Healthy Families Flagstaff and WIC.	8am-5pm M-F	City & County Residents
<b>Coconino County Health and Human Services, Senior Services</b> 2625 N King St	928-679-7452	The Senior Services Division provides senior citizens, families and other adults with information and referrals on home care, personal care, respite care, and nutrition assistance (Meals on Wheels/Congregate meal - NACOG), and benefit searches throughout Coconino County.	8am-5pm M-F	Anyone above the age of 60
<b>Coconino County Transformative Learning Center</b>	928-679-8060	Family Development Course hosted at Killip, Puente de Hozho and Summit High School Teenage Parent Program	August and January	Guardians of children 0-5 years old
<b>Code RED</b>	928-679-8311 coconino. az.gov/ready	Providing emergency information and warnings throughout Coconino County	Anytime	Anyone
<b>Congressman Tom O'Halleran</b> 405 N Beaver	928-286-5338	Constituent services - for details visit <a href="https://ohalleran.house.gov/">https://ohalleran.house.gov/</a>	9am-5pm M-F	Anyone



AGENCY	PHONE	SERVICES PROVIDED	WHEN?	FOR WHOM?
<b>Connect2Help Circle</b> http://www.swifamilies.org/	website	Anyone can use this site. The Purpose of C2HC is to connect people in need with those that can meet that need. This includes information, items, services, day care, or anything anyone might be able to help with.	24/7	Anyone in Northern AZ
<b>DCS AZ Department of Child Safety</b> 1701 N. 4th St.	928-779-3681 or 1-888-767-2445	Investigates child abuse or neglect	8am-5pm	Anyone under 18
<b>DES Dept of Economic Security</b> 1701 N. 4th St.	1-800-352-8168 928-774-4572	Information about DES services for Arizona	8am-5pm	State Residents
<b>DES Aging &amp; Adult Services</b> 1701 N. 4th St.	779-6141 or 1-877-767-2385 (APS)	Investigates abuse, neglect, or exploitation of vulnerable or incapacitated adults in Arizona	8am-5pm	Anyone 18 and over
<b>DES (FAA) Food Stamps, Public Assistance, AHCCCS</b> 1701 N. 4th St.	1-855-432-7587	Cash assistance; Food Stamps; medical insurance For JOBS program and childcare eligibility, call 779-0327	8am-5pm	County Residents
<b>DES Vocational Rehabilitation (RSA)</b> 1701 N. 4th St.	928-779-4147	Training, schooling, and necessary resources to physically, mentally, or emotionally disabled clients for work	8am-5pm M-F	Disabled Local Residents
<b>Division of Developmental Disabilities</b>	844-770-9500	Eligible Arizonans diagnosed with Autism Spectrum Disorder, Cerebral Palsy, Epilepsy, Cognitive/Intellectual Disability or under the age of six and at risk of having a developmental disability. des.az.gov/services/disabilities/developmental-disabilities	Anytime	
<b>DNA People's Legal Services</b> 2323 E Greenlaw Ln, #1	928-774-0653	Free legal services to low income or indigenous people. Emergency intakes accepted anytime. New Intakes on Tuesdays from 9-11am and 1-3pm	8am-5pm M-F	County Residents
<b>Dorsey Manor</b>	928-606-4651	One-year transitional housing program for men only. Must be working or receiving SSI or SSDI. Applications can be completed at Sunshine Rescue Mission on Fridays at 10 am.	8am - 2pm	Men only
<b>East Flagstaff Community Library</b> 3000 N. 4th St. Ste. 5	928-213-2348	Free access to books, periodicals, movies, and music, Wi-Fi and computer access, technology and computer instruction, job help computer with resume software, online access to databases including GED test preparation, downloadable legal forms, and Foundation Center, events and programs for all ages	M-Th 9am-8pm Fri 9am-6pm Sat 9am-1pm Sun 9am-5pm	Anyone
<b>Elevate PreK Resource Finder</b>	928-714-1716	Tool to find child care assistance and programs, connect with a Family Partner to find supports for children under 5. Visit elevateprek.com/resourcefinder.	M-F 8am-5pm	Anyone
<b>Family Involvement Center (FIC)</b> 5200 E. Cortland Blvd. A-16	928-379-5077 PAC (Parent Assistance Center) Line: 877-568-8468 (8:30am-5pm, M-F)	Family Involvement Center serves parents who are struggling to raise at-risk or other special need children. Services can include: Support in navigating child services systems such as DCS, parenting classes and support, respite for parents, youth services. PAC phone line for real-time support.	Vary (please call first)	Parents who are at risk of losing their children and those who need guidance and help raising children with behavioral health challenges. Parents must be eligible for AHCCS.
<b>Family Resource Center</b> 4000 N. Cummings St.	928-774-1103	Tutoring, District/Community Resources, Computer use for families of FUSD students, Homelessness assistance for FUSD families, CPR/First Aid courses available	M-Th 8:30am-5:30pm Closed Fridays	Flagstaff Unified School District Families



AGENCY	PHONE	SERVICES PROVIDED	WHEN?	FOR WHOM?
<b>Flagstaff City- Coconino County Public Library</b> 300 W. Aspen Ave.	928-213-2330	Free access to books, periodicals, movies and music, Wi-Fi and computer access, technology tutoring, resume help, and events and programs for all ages. Snack bags and Better Bucks available while supplies last.	M-Th 9am-8pm Fri 9am-6pm Sat 9am-5pm Sun 9am-1pm	Anyone
<b>Flagstaff Family Food Center: Food Bank &amp; Kitchen</b> 1903 N 2nd Street	928-774-3188	FREE, hot evening meal daily 4-5:30pm. Supervised children's reading room open during meal time.	4pm-5:30pm	Anyone
<b>Flagstaff Family Food Center: Food Bank &amp; Kitchen</b> 3805 E. Huntington Drive	928-526-2211	Food boxes available between 9am-1pm Tuesday-Saturday. Individuals and families can receive food boxes twice per month as supplies allow.	Tu-Sat 9am - 1pm	Anyone
<b>Flagstaff Housing Authority</b> 3481 N Fanning Dr.	928-213-2730 Fax: 928-526-3734	Operates Flagstaff-area low-income public housing and Section 8 Housing Choice Voucher (HCV) Programs. Applications available online at <a href="http://apply.havconnect.com">apply.havconnect.com</a> . Wait times vary from 3-36 months or longer. Flagstaff residents/workers processed ahead of those who neither live nor work in Flagstaff. Computers available for applying to the Low-Income Public Housing, Section 8 HCV, and Clark Homes. Internet access available to print requested documents. Questions please call or email <a href="mailto:housing@flagstaffaz.gov">housing@flagstaffaz.gov</a> or visit <a href="http://flagstaff.az.gov/4372">flagstaff.az.gov/4372</a>	M-Th 8am-4:30pm Fri 8am-12pm	Flagstaff Residents
<b>Flagstaff Shelter Services</b> 4185 E Huntington Drive	928-225-2533	Year-round emergency shelter and services for any adult experiencing homelessness. Additional day drop-in services available, including access to showers, food, clothing, hygiene products, and on-site nursing clinic (M-Th). Front Door Coordination Entry and housing services, including case management, also available on site.	Shelter Hours: 5pm-8am (arrive 4:30-5pm)	Homeless Adults
<b>Flagstaff VA Clinic</b> 1300 W. University Ave., Ste. 200	928-226-1056	There are 5 departments in the Community Based Outreach Clinic (CBOC): Audiology, Homeless Outreach, Primary Care, Homebased Primary Care, and Mental Health Social Work	M-F 7am-5pm except Federal Holidays	Veterans
<b>Goodwill of Central and Northern Arizona Career/Learning Center</b> 4308 E Route 66	928-556-5096	Job readiness workshops, Digital Literacy, career guidance, job search assistance, resume writing, computer use.	M-Th 10am-3pm Fridays by appointment	Anyone
<b>The Guidance Center</b> 2187 N. Vickey Street	928-527-1899	Counseling, Behavior Analysis, Substance Use Treatment, Inpatient & Outpatient Psychiatry, Crisis Services	M-F 8am-5pm (crisis anytime)	Anyone All Ages
<b>Habitat for Humanity of Northern Arizona</b> 2016 N. 4th St.	928-779-1314	Building Homes for Qualifying Families; Provides Home Preservation and Repair Services; Volunteer Opportunities	W-Sat 10am-6pm Sun 11am-4pm	Homeowners & Those Wishing to Become Homeowners
<b>Head Start/Early Head Start (NACOG)</b> 121 E. Aspen Ave.	928-774-9504 ext. 1112	We provide early learning and family support for children and families Prenatal through age 5. Areas: Education, Nutrition, Health, Disabilities, Family Support	M-F 8am-5pm	Parents, Children & Volunteers
<b>Hope Cottage</b> 2211 E Johnson	928-774-9270	Emergency women and children's shelter. Breakfast & dinner daily. Check in and new intakes from 4pm to 6pm. Granted work program; recovery classes. Sober environment. Onsite nurse. Shower & clothing available to community.	Daily 8am-8pm	Homeless Women and Children
<b>Hope Crisis Pregnancy Center</b> 224 S. Kendrick St.	928-774-8302	Free Pregnancy Testing; Ultrasound Access; Counseling; Referrals; Related Pregnancy Information; Maternity and Baby Items; Confidentiality; Walk-Ins welcome during business hours	Tu,W,Th 10am-4pm	Women
<b>Hope Lives (Vive La Esperanza)</b> 2308 N. 4th St.	1-855-747-6522	Peer/community run nonprofit that provides outreach and behavioral health support to adults who are or may be eligible for SMI/GMHSA services. Forensic peer support, life-skills building, supported employment program, peer support group for survivors of attempted suicide, community re-entry for the justice involved, psycho-education, psycho-social rehabilitation, substance use prevention and recovery, and community and family awareness.	Call for information	SMI/GMHSA individuals



AGENCY	PHONE	SERVICES PROVIDED	WHEN?	FOR WHOM?
<b>The Hope Receiving Center</b> 1001 E. Sawmill Rd.	928-226-5400 928-310-6527	Juvenile Deflection Center; Youth and family needs assessments, Community agency referral and support, AHCCCS enrollment, Youth community engagement opportunities, Connections to therapeutic interventions, short term youth mentorship, Family Strengthening, Youth and Family Yoga Class-Monday and Thursday at 5:30pm	Daily 8am-9pm	Coconino County Families with children ages 17 and younger
<b>Housing Solutions of Northern Arizona</b> 2304 N 3rd Street	928-214-7456	HUD approved housing counseling; foreclosure prevention counseling; Homebuyer education and down payment loans for first-time homebuyers. Rentals for low-moderate income	M-Th 9am-3pm	1st time homebuyers; Low-Income Renters (may be waitlisted)
<b>Job Corps</b>	928-606-4162	Free Trade School for up to 24 months. Must be willing to relocate outside of northern Arizona. Tuition, Travel to the Center and Winter Break, Room, Board, Uniform, Books, GED, Stipend all provided.	7:15-4:15 M-F	Ages 16-24; upper age may be waived with a documented disability
<b>Kid's Care – Health Insurance Program</b>	1-877-764-5437	Free or low-cost health insurance for children	Anytime	Arizona Residents
<b>The Literacy Center</b> 2500 N. Rose St. Ste. 102	928-556-0313	One-to-One Tutoring; Drop-In Tutoring; Volunteer Opportunities; Family Literacy; Partnership for Literacy Rehabilitation (jail program); Classes include: Reading, Writing, Speaking, Pronunciation, Pre-GED Topics, English as a 2nd Language, and Citizenship	Tu,W,Th 11am-7pm	Adults, Teens, & Families
<b>NAMI Flagstaff</b> The National Alliance on Mental Illness	flagnami@gmail.com	Offers educational classes for peers, family members, and parents/caregivers, as well as weekly support groups. NAMI Flagstaff is open to anyone who wants to join as a member, and those who are interested in becoming involved in community advocacy, education, and support.	NAMIFlagstaff.org See Website for time and date details	People living with mental illness or their family/friends
<b>Nation's Finest</b> 1515 E Cedar Ave. Ste A-5	928-266-1984	Case management and temporary financial assistance to Veteran households who are homeless or at-risk of becoming homeless	8am-5pm M-F	Homeless Veterans and Veterans at risk of Homelessness.
<b>Native Americans for Community Action (NACA)</b> Family Health Center 1500 E. Cedar Ave. #26	928-773-1245	Substance Abuse Counseling and Prevention Services; Primary Care Clinic; Mental Health Counseling (youth and adult); Chronic Disease prevention and management; Wellness Center; DUI, Alcohol and Drug education classes and Domestic Violence Groups. Call agency for details or visit <a href="http://www.nacainc.org">www.nacainc.org</a>	8am-6pm M-F	Serving both Native American and non-Native populations
<b>Native Americans for Community Action (NACA)</b> 1500 E. Cedar Ave. #56	928-526-2968	Job Services; Native American Artisan Market; Youth Pathways Program; RUI Suicide Training and Prevention Program; Native Connections youth mental health program administration; Rental/Utility/Burial/Education assistance and clothing - call agency for details or visit <a href="http://www.nacainc.org">www.nacainc.org</a> .	8am-5pm M-F Closed Noon-1pm.	Some programs are Native American only
<b>North Country HealthCare</b> 2920 N 4th Street	928-522-9400	Medical; Dental; Behavioral; Pediatrics; Pharmacy; Sliding Fee Scale Available. <a href="http://www.northcountryhealthcare.org">www.northcountryhealthcare.org</a>	7am-7pm	Local Residents
<b>Northern Arizona Alzheimer's and Dementia Alliance (NAZADA)</b>	nazada.org	NAZADA provides Alzheimer's and related dementia educational seminars and online resources to help navigate living with or caring for someone with dementia.	24/7	Anyone with Dementia or caring for a loved one with Dementia
<b>Northern Arizona Care and Services after Assault (NACASA)</b>	Information: 928-527-9460 Crisis Line for appt: 928-527-1900	Forensic medical exams which address health needs following assault and support the criminal justice system. Exam includes preventative treatment and follow-up of medical and emotional needs. Exam is free.	Anytime	Anyone



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Northern Arizona Council of Governments (NACOG) 119 E. Aspen Ave.	928-774-1895	NACOG Divisions: Area Agency on Aging, Economic workforce, Head Start, Regional Planning, Weatherization - grab bars, heating assistance	8am-5pm M-F	Serving low income families throughout Northern Arizona
Northern Arizona Healthcare 1200 N Beaver St.	928-779-3366	Emergency and hospital services; primary and specialty care; behavioral health; cancer center; children's health center; rehab and sports medicine; diabetes and nutrition education.	24/7	Anyone
Northland Family Help Center	928-527-1900 24 hour crisis line	Domestic Violence Shelter; Youth Shelter; Counseling; Legal Advocacy; Mobile Advocacy; Human Trafficking Program (FIAT); Homeless Youth Outreach; Shelter Services 24/7	Anytime	Call for services and eligibility
Northland Free Tax Assistance (VITA) 4000 N. Cummings St.	928-221-4977	Prepare and File FREE Federal and State Income Tax Returns for Individuals and Families. Appointments, Walk-Ins, Answer Tax ?'s <a href="http://www.northlandfreetaxassistance.weebly.com">www.northlandfreetaxassistance.weebly.com</a>	By appointment	Household Incomes of \$60,000 or less
The Pantry 2573 E. 7th Avenue		Select up to 15 lbs. of food once per week. Open to all members of the community.	Wed-Sun 3-7pm	Anyone
Parenting Arizona 201 E. Birch Avenue, Suite 1	928-773-9133	Parenting Education, home visitation, after school programs, school based programs, community outreach	<a href="http://www.parentingaz.org">www.parentingaz.org</a>	Parents
Poore Free Medical Clinic 9120 W Fine Ave 2700 N. Izabel St.	928-213-5543	A non-profit, volunteer run clinic providing free medical care to Coconino County's low-income, uninsured population. Clinic Hours: Tue 10am-4pm, Thur Noon-6pm Eligibility Review Hours: MW 10am – Noon	M,W 10am-noon (initial eligibility review) T,Th 10am-4pm (clinic)	Uninsured Low-Income Residents of Coconino
The Salvation Army 507 N. Humphreys St.	928-774-1403	Emergency food boxes; utility and rental assistance, hygiene kits, and sack lunches M-Th 9 am - 12 pm, 1-5 pm while supplies last. Seasonal: Thanksgiving and Christmas food boxes and toys for kids with application and ID	M-Thur 9am-12pm; 1-4:30pm Fri 9am-12p	Anyone*
Sharon Manor	928-266-2548	Transitional housing for victims of domestic violence. Not a walk-in shelter.	Call for information	Men, women and children with past DV
Social Security Administration 2715 S. Woodlands Village Blvd.	1-800-772-1213 <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a>	Apply for Disability, Retirement, Medicare Only, Spouse's Benefits, & Child's Benefits; Medicare Replacement Cards and Prescription Cost Assistance; Soc. Security Replacement Cards; Appeal a Decision; Check Application Status	M,Tu,Th,Fri 9am-3pm Wed. 9am-12pm	Anyone
Solari	877-756-4090	Crisis Line support for anyone in crisis, regardless of age, insurance, or legal status. Provides support and connection to community resources, especially those experiencing behavioral or mental health crisis	24/7	Anyone
Southwest Behavioral Health Services 1515 E Cedar Avenue, #B-4 Flagstaff, Arizona 86004	928-779-4550 Crisis Line: (877) 756-4090	Services may be provided in office or home-based settings and address substance abuse, mental health, family functioning, crisis, planning, and skill building. Services include Counseling, Case Management, Psychiatric Evaluations/Medication Monitoring, Health and Wellness, Behavior Coaching, and Opiate Treatment	Call for schedule	Call for eligibility information
St Vincent de Paul In-Town Help Line	928-774-6511 If you reach a busy signal, try again. No messages please.	Emergency utility/rental, identification and medication assistance. Food boxes; Pantry shopping 10:45-11:30 M-F. First time callers require a home visit. Repeat customers can call the helpline for food pick up or delivery.	9am-10:30am M-F	Anyone in need
Stronger as One	928-679-7130	Free Mental Health First Aid Trainings, Teen Clubs for teens and young adults ages 12-19, and collaboration among community organizations to support mental health and wellbeing in the community. If you are interested in becoming an coalition member, email <a href="mailto:strongerasone@coconino.az.gov">strongerasone@coconino.az.gov</a> .	8am-5pm M-F	Anyone



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Sunshine Rescue Mission 124 S San Francisco Street	928-774-3512	Men's shelter: 4-6pm check-in. Job Programs Meals (all welcome): Breakfast 7am, Lunch 12pm, Dinner 6pm Men's Clothing: M-F 4-6pm	4-6pm check-in for lodging	Men only (for lodging)
Terros Health Mobile Crisis	877-756-4090	Meet adults and children wherever they are to provide crisis assessment, intervention, and connection to ongoing care resources, at no cost.	24/7	Anyone
Traveler's Aid by Saint Vincent de Paul 2101 N. 4th St.	No phone available; meets at offices of Catholic Charities.	Emergency transportation aid (bus assistance, gas assistance, car repairs, & other services for travelers). An in person meeting is required to determine eligibility. For bus ticket aid, the traveler is required to cover ½ the cost of their total needed assistance	M,Tu,Th,F 4pm-5pm	Stranded Travelers
U.S. Dept. of Veterans Affairs-Flagstaff CBOC (Community Based Outpatient Clinic) 1300 W. University Ave. Ste. 200	928-226-1056 or 1-800-949-1005 Ext. 5650	Eligibility/Enrollment, Primary Care, Mental Health, Substance Use Treatment, Homeless Services, Telehealth, Home-based Primary Care, Veterans Justice Outreach and Audiology.	8am-4:30pm M-F	Veterans
Victim Witness Services of Coconino County 201 E Birch Ave, Suite 4	928-856-7676	Victim Witness Services provides FREE and confidential services, crisis counseling, 24/7 Crisis Response. For services after hours & weekends call: 928-774-1414 (Flagstaff Dispatch) and ask for VWS. Police reports are not required for services.	M-Th, 8am-5pm F 9am-4pm 24/7 crisis response	Victims, Witnesses, and Survivors of Crimes/Crisis

## FAMILY INTAKE LOCATION

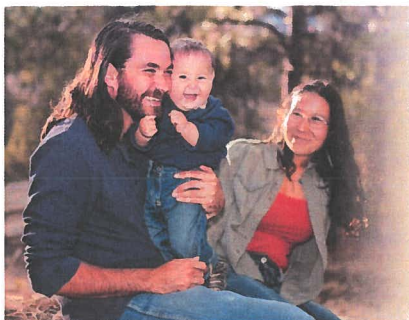
**Catholic Charities**  
2101 North Fourth Street  
Flagstaff, AZ 86004

## SERVICE TIMES

Monday - Friday 9am - 3pm

☎ 928-774-9125

[FlagstaffFrontDoor.org](http://FlagstaffFrontDoor.org)



### Protecting Children, Supporting Families, Strengthening Communities.

Special thanks to Arizona Community Foundation of Flagstaff and Coconino County Continuum of Care for providing the information included in this Resource Guide.



